



COVID-19 Instructions & Guidelines

Updated 9/21/2022

We are excited to begin the next phase of reopening our hospitals to pet parents. We are still offering both curbside and in-person appointments, for both doctors appointments and technician appointments. Please call for complete details based on location.

In-Person Exam Appointments

- When you arrive at our hospital please feel free to come into our lobby, with the exception of Alexandria and Centreville.
 - Please call Alexandria upon arrival
 - Text/call Centreville upon arrival
- We strongly encourage the use of masks to help protect our clients and team but it is no longer required.
- If you would prefer to wait in your car and do your appointment curbside, please call our customer care team and our vet assistant will meet you at the door.
- At the end of your visit, we can take payment at the front desk and our vet assistant will escort you and your pet to the front door along with any medications or items to go home.
- If you chose to do your appointment curbside, we will call you at the end of the appointment to get payment and then bring your pet out to you.
- If you are experiencing any symptoms of COVID-19, we ask that you not come in and have an alternative person attend the appointment.

Technician or Hospital Admit Appointments

- These appointments are being done both curbside as well as in person, please call the customer care team to find out more details.

Medication Pick Up & Sample Drop Off

- We will continue to utilize bins outside of our front doors to facilitate the pick-up and drop-off of medications/samples.

Please call or email us if you have any questions or concerns.

Alexandria - 703.778.2500 | staff@caringhandsalexandria.com Centreville - 703.830.6000 | staff@caringhandsvet.com

Arlington - 703.535.3100 | staff@caringhandsarlington.com Clarendon - 571.777.0100 | staff@caringhandsclarendon.com

Ashburn - 703.726.0446 | staff@caringhandsashburn.com Merrifield - 703.942.8800 | staff@caringhandsmerrifield.com

Bristow - 703-368-7300 | staff@caringhandsbristow.com Rockville - 240-205-8300 | staff@caringhandsrockville.com