



COVID-19 Instructions & Guidelines

Updated July 10th, 2020

In an effort to help protect the health and safety of our team and clients, we have changed our protocol for conducting appointments until further notice.

- When you arrive at our hospital, please park, remain in your car, and **CALL** our office to check in.
- Our vet assistant will speak with you regarding your visit and then meet you at the front door to bring your pet into the building. Please make sure your pet is leashed or in a carrier.
- Please remain in your car while we perform your pet's exam in our hospital.
- Your pet's doctor will call you to discuss their findings and recommendations.
- At the end of your visit, we can take payment by phone (credit/debit card preferred), and our vet assistant will bring your pet to the front door along with any medications or items to go home.

All medication and food pick ups will be paid for over the phone and then retrieved from our pickup box located at the front of our building.

We are also asking ...

- If you or anyone in your household is experiencing cold or flu-like symptoms in the past 72 hours, please call and reschedule your appointment.
- If you have been exposed to the COVID-19 virus within the past 14 days, even if you are not showing any symptoms, please reschedule your appointment.

Please call or email us if you have any questions or concerns.

Alexandria - 703.778.2500 | staff@caringhandsalexandria.com

Arlington - 703.535.3100 | staff@caringhandsarlington.com

Ashburn - 703.726.0446 | staff@caringhandsashburn.com

Bristow - 703-368-7300 | staff@caringhandsbristow.com

Centreville - 703.830.6000 | staff@caringhandsvet.com

Clarendon - 571.777.0100 | staff@caringhandsclarendon.com

Merrifield - 703.942.8800 | staff@caringhandsmerrifield.com

Rockville - 240-205-8300 | staff@caringhandsrockville.com